

# Ivey Supply Chain Excellence

Ivey Executive Education



## Program Overview

Managing the operations and supply chain of your organization requires constant evaluation of opportunities to improve effectiveness. You need the right strategic direction supported by excellent execution. Doing so requires the efficient use of material resources, managing complicated global networks and optimizing service and quality. Ivey Supply Chain Excellence examines the operational and supply chain issues that you face every day, providing you with a strategic framework and set of tools you can use to make real change happen in your organization.

During Ivey Supply Chain Excellence, you will create a learning plan to track your outcomes and pinpoint specific initiatives to implement when you leave the classroom. You will leave understanding best practices and with the confidence to have an immediate impact on your organization.

## Who Should Attend?

Mid- to senior-level leaders who are looking for new ways to improve operational performance and identify opportunities to drive immediate value and growth.

# 66 years

of providing executive education – one of the first providers in the world.

Date	Location	Fee
October 28 - 30, 2015	London, Ontario, Canada	\$3,300

Fees include all materials, meals and accommodations.  
All Ivey Executive Education Program fees are tax exempt.



# Program Content

The curriculum reflects feedback from participants and the changing industry and business environment. You get an in-the-moment perspective on operations and supply chain issues.

<b>Improve your ability to analyze operational and supply chain problems and build effective solutions</b>	<b>Discover best operational and supply chain practices from a wide range of industries and how to apply them to your organization</b>
<ul style="list-style-type: none"><li>• Learn how to keep your supply chains cost effective and efficient</li><li>• Discover what drives customer value</li><li>• Examine how global competitiveness is impacted by operations and supply chain management</li><li>• Understand what is required to build sustainable operations</li></ul>	<ul style="list-style-type: none"><li>• Incorporate lean principles</li><li>• Diagnose operating systems and identify opportunities for improvement</li><li>• Redesign processes and delivery systems</li><li>• Analyze the linkage between organizational strategy and operations capabilities</li></ul>
<b>Drive stronger operational performance in your organization</b>	<b>Enhance customer satisfaction and loyalty</b>
<ul style="list-style-type: none"><li>• Work effectively with other functions in the organization to create customer value</li><li>• Develop systems for measuring operational performance</li><li>• Prepare and implement an operations improvement plan</li><li>• Identify opportunities to create competitive advantage from operations performance</li></ul>	<ul style="list-style-type: none"><li>• Demonstrate how to foster and maintain a culture of continuous improvement</li><li>• Acquire insights to enhance customer value</li><li>• Identify opportunities to improve service levels by matching supply with customer demand.</li></ul>

## Create Immediate Impact

Throughout the program, you will track your learning outcomes and pinpoint specific initiatives to implement. You leave knowing exactly how you will apply your new knowledge and skills, and a self-developed implementation plan to start your impact once back in the office.

## Getting Started

The Executive Education team will be happy to answer your questions and arrange a meeting to discuss your development needs.

Phone: +1-519-661-3272

Toll Free North America: 1-800-948-8548

Email: [execed@ivey.ca](mailto:execed@ivey.ca)

