

# GAL RAZ

IVEY BUSINESS SCHOOL, UNIVERSITY OF WESTERN ONTARIO  
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## EDUCATION

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1998 – 2003 Stanford University Stanford, CA  
Graduate School of Business  
*Ph.D. in Business in the field of Operations, Information and Technology*

2000 - 2001 Stanford University Stanford, CA  
Management Science and Engineering dept.  
*M.S. in Management Science and Engineering, focusing on policy and strategy*

1998 - 2001 Stanford University Stanford, CA  
*M.A. in Business Research in the field of Operations, Information and Technology*

1994 – 1998 Technion–Israel Institute of Technology Haifa, Israel  
*B.Sc. in Industrial Engineering and Management, cum laude*

## ACADEMIC APPOINTMENTS

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2015 – present Ivey Business School London, ON  
*Associate Professor of Operations Management*

2007 – 2015 Darden Graduate School of Business Charlottesville, VA  
*Associate Professor of Business Administration*

2014 Kellogg School of Management, Northwestern University Evanston, IL  
*Visiting Associate Professor of Managerial Economics and Decision Sciences*

2010 Israel Institute of Technology (*The Technion*) Haifa, Israel  
*Visiting Associate Professor of Operations Management*

2006 – 2007 Australian Graduate School of Management Sydney, Australia  
*Senior Lecturer in Operations Management*

2002 – 2006 Australian Graduate School of Management Sydney, Australia  
*Lecturer in Operations Management*

1999 – 2002 Stanford University Stanford, CA  
*Graduate Research Assistant*

## PEER-REVIEWED PUBLICATIONS

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Raz G. and Porteus E. (2006), “A Fractiles Perspective to the Joint Price/Quantity Newsvendor Model”. – *Management Science* 52 (11), 1764 – 1777.

Özer O. and Raz G. (2011), “Supply Chain Sourcing Under Asymmetric Information”. – *Production and Operations Management* 20 (1), 92 – 115.

Raz G., Druehl C., and, Blass V. (2013), “Design for the Environment – Life Cycle Approach Using a Newsvendor Model” – *Production and Operations Management* 22 (4), 940 – 957.

Ovchinnikov A., Blass V., and Raz G. (2014), “Economic and Environmental Assessment of Remanufacturing Strategies for Product-Service Firms” – *Production and Operations Management* 23 (5), 744 –761.

Raz G. and Ovchinnikov A. (2015), “Coordinating Pricing and Supply of Public Interest Goods Using Rebates and Subsidies”. – *IEEE Transactions in Engineering Management* 62 (1), 65 – 79.

Kraft T. and Raz G. (2017), “Collaborate or Compete: Examining Manufacturers' Replacement Strategies for a Substance of Concern” – Forthcoming, *Production and Operations Management*.

Raz G., Ovchinnikov, A., and V. Blass. (2017), “Environmental and Social Impact of Remanufacturing in Competitive Settings” – Forthcoming, *IEEE Transactions in Engineering Management*.

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#### OTHER PUBLISHED ARTICLES AND BOOK CHAPTERS

Laseter T., A. Ovchinnikov, and Raz. G. (2010), “Reduce, Reuse, Recycle...or Rethink,” – *Strategy + Business* 61, 28 – 32.

Raz G. and M. Schlosser (2011) – “Case in Point: How a business can make recycling profitable, as well as noble” – *Washington Post* , December 25, 2011

Kraft T. and Raz G. (2014) – “Case in Point: In reusable water bottle industry, dealing with a possible toxic problem” – *Washington Post*, January 24, 2014

Raz G. and M. Schloser (2014), “Sandvik Coromant Recycling Concept” – Chapter 6 in *Sustainability in Supply chain Management Casebook*, Editor: Steven M. Leon, Pearson Publishing, Upper Saddle River, NJ 07548.

Raz G. and A. Ovchinnikov (2015) – “Case in Point: Tweaking Incentives Could Aid the Adoption of Electric Vehicles” – *Washington Post*, February 20, 2015

Raz G. , A. Ovchinnikov, and Blass V. (2015) – “Case in Point: Bringing New Life to an Old Phone” – *Washington Post*, May 29, 2015

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#### WORKING PAPERS AND PAPERS UNDER REVIEW

Raz G. and Souza, G. “Recycling as a Strategic Supply Source” – in preparation for second round review at *Production and Operations Management*.

Pun, H., Ovchinnikov, A., and Raz G., “The Impact of Inventory Risk on Market Prices” – Under review at *Manufacturing and Service Operations Management*.

Druehl C. and Raz G., “The 3Cs of Outsourcing Innovation: Control, Capability, and Cost”. – in preparation for second round review at *Production and Operations Management*.

Raz G., Blass, V., and C. Druehl, “The Effect of Environmental Regulation on DfE Innovation: Assessing Social Cost in Primary and Secondary Markets” – in preparation for submission to *Production and Operations Management*.

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#### TEACHING MATERIAL

Raz G., “*Passover in Costa Rica*” – Darden case study, UVA-OM-1372 (2009)

Raz G., “*Introduction to Supply Chain Management*” – Darden note, UVA-OM-1370 (2009) – Internal and external sales include more than 4,650 copies.

Yemen G., Raz G., and Davidson M., “*Kulicke and Soffa Industries – Designing a Supply Chain Network*” – Darden case study, UVA-OM-1406 (2010) – The *Kulicke and Soffa Industries* series has internal and external sales of more than 1,650 copies.

Raz G., and Schlosser M., “*Sandvik Coromant Recycling Concept*” - Darden case study, UVA-OM-1407 (2010) – invited as a chapter in the Sustainability in SCM Casebook

Yemen G., Raz G., and Davidson M., “*Kulicke and Soffa Industries Inc. in China – Knowledge Transfer (A)*” – Darden case study, UVA-OM-1410 (2010)

Yemen G., Raz G., and Davidson M., “*Kulicke and Soffa Industries Inc. in China – Knowledge Transfer (B)*” – Darden case study, UVA-OM-1411 (2010)

Raz G., “*Supply Chain Coordination and Contracts*” – Darden note, UVA-OM-1442 (2011) – Internal and external sales of more than 3,900 copies.

Raz G., “*Managing Inventories: The Newsvendor Model*” – Darden note, UVA-OM-1456 (2011) – Internal and external sales of more than 1,700 copies.

Raz G., “*Uncle Coco’s Magic Shop: A Negotiation Exercise*” – Darden interactive exercise, UVA-OM-1457 (2011) - Internal and external sales of more than 800 copies.

Elias A., Kraft T., and Raz G., “*Eastman Tritan*” – Darden case, UVA-OM-1494 (2013) - *Winner of the 2013 INFORMS Annual Case Competition*

Yemen G., Raz G., and Davidson M., “*Kulicke and Soffa Industries Inc. in China – Knowledge Transfer (A) and (B) (Abridged)*” – Darden case, UVA-OM-1500 (2013)

Raz G., Elias A., and Ovchinnikov A., “*Chevy Volt: Pricing and Capacity Decisions in Response to Government Incentives for the Electric Vehicle Industry*” – Darden case study, UVA-OM-1519 (2014)

Yemen G., Raz G., Weiss, E., Venkatesan, R., and S. Bodily., “*Picante Mexican Grill: A New Delhi Experience*” - Darden case study, UVA-OM-1520 (2014)

Weiss E., Raz G., and R. Goldberg., “*The Beer Game Simulation*” – Darden simulation, UVA-OM-1521 (2015) – the original version of this strategic simulation was used in all programs at Darden and in more than 10 schools outside Darden

Raz G. and Yemen G., “*NaanDan and Jain: Leave This World Better Than You Found It*” – Darden Case Study, UVA-OM-1547 (2016)

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## TEACHING EXPERIENCE

### **Ivey Teaching (2015 – 2017)**

First Year Operations Management (Core HBA) – *Multiple sections taught in this core course of the HBA program. Average yearly instructor ratings (out of 7) of 6 (5.7 and 6.3).*

### **Darden Teaching (2007 – 2015)**

First Year Operations Management (Core MBA) – *Multiple sections taught from 2007 to 2011. Average yearly instructor ratings (out of 5) of 4.02, 4.1, 4.62, 4.67 (2007 – 2011)*

Operations Management Part II (Core GEMBA) – *Designed and taught this core course for the new Global Executive MBA program. The course is taught in a combination of distance classes and a residential in India. Instructor ratings (out of 5) of 4.33, 4.58 (2013 – 2015)*

Managing Global Processes (GEMBA Term 1 Course) – *Taught this core course for the new Global Executive MBA program. The course is taught in collaboration with accounting faculty. Instructor ratings (out of 5) of 4.75 (2013 – 2015)*

Operations Management Part II (Core EMBA) – *Designed and taught this core course for the Executive MBA program. Instructor ratings (out of 5) of 4.43 (2012)*

Supply Chain Management (New MBA/EMBA Elective) – *Designed and taught this new elective course taught in the EMBA and MBA programs. Average yearly instructor ratings (out of 5) of 4.89, 4.83, 4.6, 4.58, 4.5, 4.42 (2009 – 2015)*

Global Innovation and Technology Commercialization (New MBA Elective) – *Designed and taught this new elective course whose focus is on entrepreneurship, innovation, and technology in Israel. The first part of the course takes place in the US and the second part includes two weeks study trip in Israel where the students meet companies, industry leaders and government officials. During the course the students work on a consulting project with an Israeli startup.* Instructor ratings (out of 5) of 5.0, 5.0, 4.69, 4.68, 4.65 (2010 – 2015)

Advanced Management Executive Education Program (2011 – 2016) – *Taught supply chain management and lean thinking in a program for leading high-grade U.S. Navy officers focusing on the concepts and practice of business administration*

Business Resource Management Executive Education Program (2009 – 2012) – *Taught operational excellence, lean and six sigma in a program for leading mid-grade U.S. Navy officers focusing on the concepts and practice of business administration*

National Institute of the Blind Executive Education Program (2009) – *Taught SCM and service operations in a program for leaders in the US National Institute of the Blind.*

### **AGSM Teaching (2003 – 2007)**

Course Leader, Operations Management (New Executive MBA Elective), AGSM, 2005 – 2006 – *Designed and taught this new elective course whose objective is to teach students the fundamentals of Operations management. The course is taught throughout Australia with 10 instructors and more than a 200 students. The course leader's role includes coordinating the course and the course material as well as leading the instructor's team in the preparation and teaching of the course*

Business Modeling (New MBA Elective taught in FT program and Hong Kong Program), AGSM, 2003 - 2005 – *Designed and taught this new elective course whose objective is to enhance and develop students' quantitative skills and elucidate the role of quantitative modelling as an aid to managerial decision-making*

Supply Chain Modeling (New MBA Elective taught in FT program and Hong Kong Program), AGSM, 2003 – 2006 – *Designed and taught this new elective course whose objective is to introduce students to key concepts, best practices, innovative ideas, practical thinking and critical thinking of integrative demand and supply chain management*

### **Teaching at Other Institutions**

Supply Chain Management, Kellogg School of Management, Evanston, IL – Instructor ratings (out of 10) of 8.9 (2014).

Supply Chain Management, The Technion, Haifa, Israel – Instructor ratings (out of 5) of 4.61 (2010).

Supply Chain Modeling, Interdisciplinary Centre, Herzliya, Israel, 2005

Israeli Politics and Society and the Arab Israeli Conflict, The Shalom Institute, Mosaic program, University of New South Wales, Sydney, 2005 – 2006

### **PHD COMMITTEES AND SUPERVISION**

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John Bao (AGSM) – “Capacity Constrained Supply Chain Competition” – Co-supervisor, 2004 - 2008

Cau Thai (AGSM) – “Analyzing the tacit collusion in oligopolistic electricity markets by a co-evolutionary approach” – Committee member, March 2003

Sunny Yang (AGSM) – “Strategic Investment: The interplay of existing capacity and fixed cost” – Committee member, October 2005

### **AWARDS AND ACADEMIC DISTINCTIONS**

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Ivey Research Merit Award, 2015 – 2016

INFORMS Case Competition Winner (“Eastman Tritan” Case), 2013  
INFORMS “Moving Sprit” Service Award, 2009  
INFORMS Young Practitioner Connection, 2009  
Nominated for 2001 INFORMS Doctoral Student Colloquium  
Stanford Graduate School of Business Doctoral Fellowship (1998 – 2002)  
Israel Institute of Technology Presidential Scholarship on acceptance (1994)  
Israel Institute of Technology President’s List (1995, 1996, 1997)  
Participant in the Program for Excellent Students in the Industrial Engineering and Management Department, Israel Institute of Technology.

#### CONFERENCE PRESENTATIONS AND INVITED SEMINARS

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- “A Fractiles Perspective to the Joint Price/Quantity Newsvendor Model”
- INFORMS Annual Meeting 2001, CORS/ INFORMS International meeting 2004, Stanford MS&E Department (2001), The Wharton School, Harvard Business School, Indiana University, University of Maryland, Emory University, University of California, Berkeley (2002)
- “Selling to the Newsvendor Under Endogenous Retail Pricing”
- INFORMS Annual Meeting 2002, 1<sup>st</sup> Australia New Zealand Academy of Management (ANZAM) Operations Management Symposium, 2003, INFORMS Annual Meeting 2005, University of California, Irvine (2002), Georgetown University (2003), Bar Ilan University, Israel (2004), IDC University, Israel (2005)
- “How to Manage and Evaluate your Suppliers? An Application to Biotech Companies” – INFORMS national meeting in Atlanta, GA, October 2003
- INFORMS Annual Meeting 2004, 2<sup>nd</sup> Australia ANZAM OM, 2004
- “Supply Chain Sourcing Under Asymmetric Information”
- INFORMS Annual Meeting 2006, POMs Annual Meeting 2009, New York University (2006), University of North Carolina (2007), University of Maryland (2009)
- “Product Line Pricing with Multiple Consumer Segments”
- INFORMS Annual Meeting 2007, POMs Annual Meeting 2008
- “The 3 C's of Outsourcing Innovation: Cost, Capability and Control” – *Production and Operations Management* Annual meeting in Vancouver, BC, May 2010
- INFORMS Annual Meeting 2009, POMs Annual Meeting 2009, POMs Annual Meeting 2010, Cornell University (2010), Minnesota University, Washington University at St. Louis (2011)
- “Coordinating Pricing and Supply of Public Interest Goods Using Rebates and Subsidies”
- INFORMS Annual Meeting 2009, INFORMS Annual Meeting 2010, Stanford GSB Conference, 2010, Utah Winter Operations Conference 2012, MSOM Annual Meeting, 2012, INFORMS Annual Meeting 2013
- “Design for the Environment – Life Cycle Approach Using a Newsvendor Model”
- Indiana University conference on NPD, Innovation and Sustainability, 2010, POMs Annual Meeting 2011, INFORMS Annual Meeting 2011, POMs Annual Meeting 2012, DSI Annual Meeting 2011, Indian School of Business, University of Toronto (2012), University of Miami, Tel Aviv University (2013)

“Environmental and economic Assessment of Remanufacturing Strategies for Product+Service Firms Under Monopoly and Competition”

- INFORMS Annual Meeting 2013, POMs Annual Meeting 2014, MSOM Sustainable Operations SIG Meeting 2014

“Competing on Toxicity: The Impact of Supplier Prices and Regulation on Manufacturers' Substance Replacement Strategies”

- POMs Annual Meeting 2012, INFORMS Annual Meeting 2012, DSI Annual Meeting 2013, Ivey Business School, Brandeis School of Public Policy (2015)

“The Impact of Environmental Taxes on DFE Innovations”

- POMs Annual Meeting 2013

“The Social Impacts of Product Design Choices in Primary and Secondary Markets Under Regulation: A Life-Cycle Approach”

- Utah Winter Operations Conference 2014, POMs Annual Meeting 2014, INFORMS Annual Meeting 2014, Purdue University, Kellogg School of Management, Texas A&M University (2014), POMs Annual Meeting 2015, MSOM Annual Meeting 2015, POMs Annual Meeting 2017

“Recycling as a Strategic Supply Source”

- INFORMS Annual Meeting 2015, POMs Annual Meeting 2016, INFORMS Annual Meeting 2016

“The Impact of Inventory Risk on Market Prices”

- POMs Annual Meeting 2013

#### TEACHING PRESENTATIONS

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“Teaching with Games and Simulation” – Invited Tutorial, INFORMS Southern Conference, Huntsville, AL, April 2010

“Teaching Operations using Games and Simulation” – Invited Presentation, INFORMS Behavioral Conference, Charlottesville, VA, June 2010

“Tutorial: Teaching Using Games and Simulations” – Invited tutorial for *POM* Annual meeting in Chicago, IL, April 2012

“Panel on Teaching Supply Chain Management” – Invited panel for *POM* Annual meeting in Chicago, IL, April 2012

“Innovations in Teaching” – Invited Panel for *POM* Annual meeting in Denver, CO, May 2013

“Interactive Teaching using Cases, Games and Simulations” – Invited Tutorial, POMs Annual Conference, Orlando, FL, May 2016

“Teaching with Cases and the Case Method” – Invited Tutorial, POMs Annual Conference, Seattle, WA, May 2017

#### INDUSTRY PRESENTATIONS

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Invited to participate on an expert panel on the future of RFID in the Asia Pacific Region – *RFID World Australasia* Conference, Sydney, Australia, August 2005

“The impact of poor information and coordination on supply chain performance” – *Health Industry Business Communications Council of Australia* Annual conference, Sydney, Australia, September 2005

“Supply Chain Management: The Power to Build and Destroy Companies” – 2005 Executive Research Briefings Series, The Centre for Corporate Change (AGSM) and

Melbourne Business School together with Industry partners Booz Allen Hamilton, Blake Dawson Waldron and NM Rothschild & Sons, for leading executives in Sydney and Melbourne, Australia, August and October 2005

“Outsourcing and Managing Suppliers in a Supply Chain” – Life Long Learning Evening for AGSM Alumni in Hong Kong, China, September 2005

“Optimal Pricing Throughout the Supply Chain” – Strategic Pricing 2006 Conference, Sydney, Australia, May 2006

“Innovation and Entrepreneurship in Israel” – Georgetown Israeli Business Conference Keynote Speech, Washington DC, January 2010

Darden Conference on Innovation and Entrepreneurship in Israel (Conference Chair and Organizer), Charlottesville, VA, October 2010

Visit to Darden and lunch with faculty and students by the current VA Governor, Terry McAuliffe (Organized the visit and lunch), Charlottesville, VA, October 2011

“Innovation collaboration between the US and Israel” – Israeli Embassy Event, Washington DC, September 2012

Visit to UVA and speech by the Israeli Ambassador to the US (Organized the visit and introduced the Ambassador), Charlottesville, VA, April 2013

“Technology Commercialization for the Startup Nation: developing market strategy for Israeli startups in the US market” – invited talk at the H&H Meetup, Tel Aviv

“Environmental and economic Assessment of Remanufacturing Strategies for Product+Service Firms Under Monopoly and Competition” - invited talk at the 2014 World Remanufacturing Summit organized by the *Motor and Equipment Remanufacturing Association* and the *Rochester Institute of Technology*

#### MEDIA MENTIONS

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The Business of Supply Chains, *AGSM Magazine*, April 2004

Cochlear gets cosy, *BRW Magazine*, 29 July 2004

Act now, or pay the price, *CFO Magazine*, 1 August 2004

Supply Chain Management – the chicken or the egg? , *Made in Australia Magazine*, June 2005

Human Element – Contract Management in Australia, *Logistics Magazine*, August 2006

Dealing Direct – *CEO Agenda*, March 2007

Not Coordinating Price and Quantity Can Mean Lost Competitive Advantage – *Stanford GSB News*, June 2007

A New Model for Optimizing Price and Quantity – *The Pricing Advisor*, October 2007

Darden Launches New Global Business Experiences – *UVA Today*, March 2010

Get your MBA, See the World – *Jumbo Test GMAT*, March 2010

New Case Examines the Logistics of Recycling – *Darden News*, April 2010

Operations Research for the Public Interest Conference – *Stanford GSB News*, June 2010

Hiding Info Helps Your Rivals – *One Plus Magazine*, March 2011

Upcycling Becomes a Treasure Trove for Green Business Ideas, *Entrepreneur*, March 2011

Business Sustainability Curricula at the Darden School Receives a Page Award Grand Prize, Darden News, May 2012

Darden Professor Gal Raz Brings Israeli Ambassador to UVA – Newswise, April 2013

When to invest in the right innovations at the right moment in a product's life cycle – Science Daily, October 2013

Tritan Case Study Wins Top Honors in Teaching Materials Competition – 3BL Media, November 2013

Balancing the benefits – Impact Magazine, Ivey School of Business, March 2016

Modern furniture retailer faces classic kinks in customer service – The Globe and Mail, February 21, 2017

## WORK EXPERIENCE

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2009 - 2015     Darden School of Business     Charlottesville, VA  
*Consulting Project Supervisor*

Supervised numerous consulting projects of Darden MBA students focusing on Innovation and Supply Chain Management for Israeli Startup companies in the areas of High-Tech, Bio-Tech, and Clean-Tech. The companies included Alvarion Inc., TIGI, SolarBead, Avixenna, Eternegy, Alltype, Parko and more.

2003 - 2007     AGSM Ltd.     Sydney, Australia  
*Project Academic Supervisor*

Supervised numerous consulting projects of AGSM MBA students focusing on Quantitative Analysis and Supply Chain Management for a large variety of companies from various industries such as financial, healthcare, non profit organizations, logistics, manufacturing and transportation. The companies were both in Australia and other parts of the Asia Pacific region (India and China) and included Zurich Financial Services, BT Financials, Dupont Chemical Solutions, The Pharmacy Guild, The Australian Cancer Council and more.

2004     Commonwealth Bank Ltd.     Sydney, Australia  
*Project Academic Supervisor*

Supervised a group of AGSM MBA students in a project on supply chain strategy in the Commonwealth Bank, the 2<sup>nd</sup> largest bank in Australia. The project analyzed the supply chain for cash in Australia and identifies different ways to make this supply chain more efficient.

2003     Cochlear Ltd.     Sydney, Australia  
*Project Academic Supervisor*

Supervised a group of AGSM MBA students in a project on supply chain strategy in Cochlear Ltd., the global industry leader in hearing implant technology. The project analyzed the existing supply relationships and identifies effective ways in managing these relationships for this biotech company with its unique product needs and constraints.

2000     Data Digest LTD.     San Carlos, CA  
*Consultant*

Developed a consulting project for a new software company, which advised on a partnership strategy for the company that will enable it to reach potential customers.

1997 - 1998     ERGO Management Consulting     Hod Hasharon, Israel



*Industrial Engineer and Consultant*

- VISA – C.A.L Credit Card Company – Led the engineering aspect of the costing system project in the largest credit card company in Israel with more than 900 employees and 1.5 million customers. The job included analysis and management of the costing systems and meetings with top-level management in the company.
- ISRAEL LEUMI BANK and JERUSALEM BANK – Reengineered the customer service processes, developed a business plan and analyzed competitors' business strategies, in two of the largest Israeli banks.
- CELLCOM – Administered a quality assurance project at the service division of Israel's largest cellular phone company with more than 3000 employees and 1.9 million customers.
- Award by the CEO of the company for excellent achievements

1991 – 1994 Israeli Defense Forces

Israel

*First Sergeant, Intelligence Division Unit*

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ACADEMIC SERVICE AND ACTIVITIES

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**Professional Service**

2010 – Present *Production and Operations Management Journal*

*Editorial Board Member*

2017 *Production and Operations Management International Conference, Israel*

Co-Chair for the first Israel International POMs Conference in Tel Aviv with almost 200 faculty coming from all over the world.

2017 *Production and Operations Management Annual Conference*

Track Chair for the *Teaching Operations* Track in the POMS Annual conference in Seattle, WA

2012 – 2016 *Production and Operations Management Sustainable Operations College*

President from 2014 to 2016 and Treasurer from 2012 to 2014

2014 – 2015 *Manufacturing & Service Operations Management*

*VP of Meetings*

2012 – 2014 *Production and Operations Management Society*

*VP of Africa and the Middle East and Board Member*

2012 – 2014 *Production and Operations Management Supply Chain College*

*Secretary*

2015 *Production and Operations Management Annual Conference in Washington, DC*

*Chair of the Organizing Committee for the Sustainable Operations College Conference*

2014 *Production and Operations Management Annual Conference in Atlanta, GA*

Member of the Organizing Committee for the Sustainable Operations and Supply Chain Colleges Joint Mini Conference

2012 *Production and Operations Management Supply Chain College*

*Chair of the Supply Chain Management College Student Paper Competition Award*

2012 *Production and Operations Management Annual Conference in Chicago, IL*

*Co-Chair for the Sustainable Operations College Mini Conference*

2011 *Production and Operations Management Annual Conference in Reno, NV*

*Member of the Organizing Committee for the Supply Chain College Mini Conference*

2010 *Manufacturing & Service Operations Management Annual Conference in Haifa, Israel*

*Chair of the Supply Chain Special Interest Group (SIG) Conference*

2010 INFORMS Southern Conference Annual Meeting, Huntsville, AL

*Member of the Organizing Committee*

2008 *Manufacturing & Service Operations Management Annual Conference in DC*

*Member of the editorial board for the conference*

2005 – 2009 INFORMS Junior Faculty Interest Group (JFIG)

*President from 2007 to 2009 and Secretary from 2005 to 2007*

2006 - 2007 INFORMS Annual Conference in Pittsburgh and Seattle

*Cluster Chair for the JFIG sponsored sessions*

2006 Multi Echelon Annual Conference in Atlanta

*Member of the editorial board for the conference*

2003 – Present Reviewing Activity

*Referee*

*Referee for Management Science, Operations Research, Production and Operations Management (POM), Manufacturing & Service Operations Management (M&SOM), and Decision Sciences*

#### **Ivey Business School Related Service**

2016 - 2017 Ivey Research Seminar Series London, ON

*Organizer of the Operations Management speakers for the series*

2016 – 2017 Ivey LMS Steering Committee London, ON

Committee Member

2015 – 2016 Ivey HBA Curriculum Implementation Committee London, ON

*Committee Member*

2015 – 2016 Ivey Workload Task Force London, ON

Committee Member

2015 – 2016 Ivey LMS Evaluation Committee London, ON

Committee Member

2015 – 2016 Ivey HBA Appeals Committee London, ON

Committee Member

#### **Darden Business School Related Service**

2011 – 2015 GEMBA Operating Committee Charlottesville, VA

*Committee Member*

2011 – 2015 MBAE Operating Committee Charlottesville, VA

*Committee Member*

2010 – 2011 TOM Search Committee Charlottesville, VA

*Committee Member*

2007 – 2014 Darden Dana Clyman Seminar Series Charlottesville, VA

*Committee Member*

2005 – 2006 AGSM Post Graduate Coursework Committee Sydney, Australia

*Committee Member*

2003 – 2004 AGSM Standing Committee Sydney, Australia

*Committee Member*

2005 AGSM Operations Management Seminar Sydney, Australia

*Co-organizer*

2000 – 2001 Stanford University Committee of Research Member, Graduate Student Representative Stanford, CA

LEADERSHIP ACTIVITIES

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2006 - 2007 The New South Wales (NSW) Jewish Board of Deputies Sydney, Australia

*Elected Executive Board Member*

The NSW Jewish Board of Deputies is the official representative body of the Jewish Community in New South Wales in its dealings with the media, the government as well as other communities. The role of the executive board is to develop the long term strategy of the Board of Deputies and manage different ongoing issues relating to the Jewish community in Australia.

2006 - 2007 The Stanford Australia Alumni Association Sydney, Australia

*Board Member*

The role of the board is to develop the long term strategy of the Stanford Alumni Association in Australia and manage different ongoing issues. Some of the activities included organizing networking events, and raise funding for scholarships to Stanford.

Winter 2001 Stanford Hillel - Jewish Student Organization Stanford, CA

*Group leader of Birthright trip*

Led a special program for Jewish students who went to visit Israel for the first time

2000 – 2001 Stanford Graduate School of Business PhD Association Stanford, CA

*President*

Organize events, lead the organization's board, and manage budget and interaction with the Dean of the GSB and the GSB Staff.

2000 – 2001 Stanford Graduate Student Council Stanford, CA

*Representative of the Business School and International coordinator in the council*

Represent the interests of Stanford 7,000 Graduate Students and deal with the University's decision-makers including the Provost and the President. Organize events; work with student groups' leaders.

2000 – 2001 Stanford Graduate School of Business PhD Association Stanford, CA

*Social chair*

Organize social events for the PhD community in the Graduate School of Business

OTHERS

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*Societies:* INFORMS, POMS

*Languages:* English, Hebrew, Arabic and basic Spanish

*Citizenship:* American, Israeli and Australian