

# Nest Wealth Robo-Advisor | HQ: Toronto, ON, CAN | Founded: | Employees: 11 | 03/06/17

# Website URL https://use.nestwealth.com/

Homepage

🔿 Nest Wealth

Why Nest Wealth - What We Do - Pricing NW Pro - Careers Blog

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# You work hard for your money.

Don't lose it to high fees. Choose a better way to invest.

The average investor could lose half their wealth to investment fees.<sup>1</sup> Our low, capped fees and portfolios custom built to match your goals will help you retire with more.

Discover Your Plan to 'More'



# Leadership

Randy Cass, CFA, LLB, MBA: CEO / Founder / Portfolio Manager LinkedIn - <u>https://www.linkedin.com/in/randycass/</u>

Education - Ivey HBA and MBA, UofT LL.b in law

Past - OTPP Associate Portfolio Management, BNN Host, Orchard Asset Management Portfolio Manager and President, CFA Board of Director, Founder and CEO of Nest Wealth

Craig Neable, MBA, B.Eng.Sc.: Head of Product

LinkedIn - https://www.linkedin.com/in/cneable/

Education - Electrical Engineering at Western, MBA at IMD Business School in Switzerland Past - Program Manager and then Technical Evangelist at Microsoft, after MBA: Director of Product Management at Zattoo, Private Consulting, VP Products at Mobiroo, and Head of Product at Nest Wealth.

# **Business Model**

# <u>Strategy</u>

Nest Wealth has two competitive advantages compared to other Canadian robo-advisors. They use subscription-based pricing, and custom build every portfolio. Rather than put their clients into buckets based on something like risk tolerance (high, medium and low risk portfolios), Nest Wealth custom builds every client's portfolio using 7 ETFs across 7 different asset classes. They have two business channels, B2C and B2B. The website is focused on the B2C side, the custom portfolios that they do and charge their clients for. Nest Wealth's average client is 44 with a portfolio in 6 figures. Compared to other robos, most of their clients are 40s-60s with large accounts. Because of their pricing model, Nest Wealth appeals



to high net worth investors. You can have 2 million dollars invested with us and never pay more than 80\$ a month!

On the B2B side Nest Wealth offers wealth management firms a turnkey white label online portfolio management solution. Their advisors can use Nest Wealth's software for their clients. Their advisors can use whatever products they want to build their portfolios. This makes their lives easier and they can add value for their clients, and charge their clients less for better service. This is likely the future to the industry- this hybrid of human and robo advice.

#### Product / Pricing

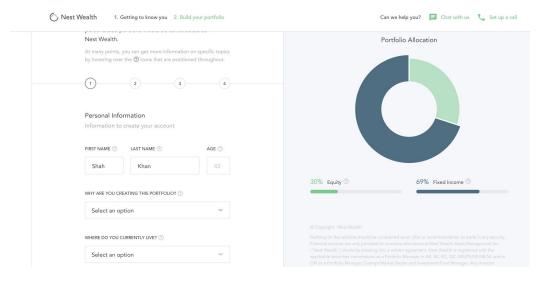
Depending on the client's' portfolio value, fees range from \$20 - \$80 per month. If the portfolio value is below \$10,000 any monthly fee is waived. WealthSimple is similar but they waive fees at < \$5,000. They have an option to extend the range to \$10,000 if you the user invites another user.

#### <u>Technology</u>

Nest Wealth is a robo adviser that uses Nobel prize winning portfolio strategies to develop an ETF portfolio based on personal investment goals, timelines, and a risk profile. Through their use of technology they can also increase efficiency, create a better client experience, communicate more effectively, and lower costs. The technology used to power their platform are proprietary algorithms.

#### **Operations**

1. Input basic information, including your financial goals



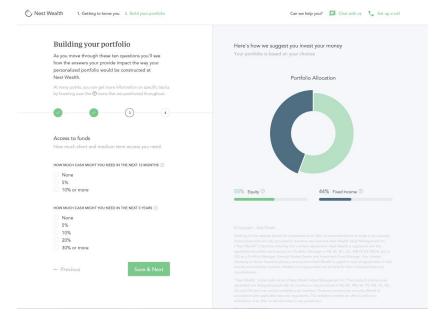
2. Know Your Client (KYC)- all portfolio managers must do this step legally





Building your portfolio	Here's how we suggest you invest your money	
	Your portfolio is based on your choices	
As you move through these ten questions you'll see how the answers your provide impact the way your		
personalized portfolio would be constructed at		
Nest Wealth.	Portfolio Allocation	
Nest weath.	Portfolio Allocation	
At many points, you can get more information on specific topics		
by hovering over the $\textcircled{O}$ icons that are positioned throughout.		
Financial Information		
Details about your horizon, income, and liquidity.		
WHEN DO YOU WANT THE MONEY? (IN YEARS) ⑦		
20		
	30% Equity (2) 69% Fixed Income (2)	
WHAT WAS YOUR AVERAGE INCOME OVER THE LAST 2 YEARS?		
< \$50,000		
<pre>&lt; \$50,000 \$50,000 - \$100,000</pre>		
<pre>&lt; \$\$0,000 \$\$50,000 - \$100,000 \$100,000 - \$250,000</pre>		
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\$50,000 \$50,000 - \$100,000 \$100,000 - \$250,000 \$250,000 what is the value of your liquid assets? (Investments & other accounts) (Inter accounts)		

3. Asset Allocation Suggestions



4. Determine Investment Horizon, Risk tolerance, Investment purpose





Nest Wealth 1. Getting to know you 2. Build your portfolio	Can w	re help you? 🔲 Chat with us  Set up a call
Building your portfolio	Here's how we suggest you i	nvest your money
As you move through these ten questions you'll see	Your portfolio is based on your o	
how the answers your provide impact the way your		
personalized portfolio would be constructed at		
Nest Wealth.	Port	folio Allocation
	101	In the second
At many points, you can get more information on specific topics by hovering over the () icons that are positioned throughout.		
Risk Tolerance		
Determines how comfortable your are with risk and		
market fluctuations		
IF YOUR PORTFOLIO FELL 20% OVER A 3 MONTH PERIOD, WHAT		
WOULD YOU MOST LIKELY DO: ①		
Add to my positions		
Sit-tight and do nothing	54% Equity 🕐	5% Short Term Bonds 🕖
Sell part of my portfolio		•
	5% Real Return Bonds ①	31% Medium Term Bonds ①
Sell all my portfolio	5% Real Return Bonds ③	31% Medium Term Bonds
Sell all my portfolio	•	31% Medium Term Bonds 🗇
Sell all my portfolio WHAT WOULD YOU CONSIDER YOUR PRIMARY INVESTMENT	5% Real Return Bonds ① • 5% Cash ①	31% Medium Term Bonds 🖑
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# 5. Here is the finished portfolio allocations

Building your portfolio	Here's how we suggest you in	vest your money
As you move through these ten questions you'll see how the answers your provide impact the way your personalized portfolio would be constructed at	Your portfolio is based on your c	oices
Nest Wealth.	Portfe	blio Allocation
At many points, you can get more information on specific topics by hovering over the (1) icons that are positioned throughout.		
Good Job! We're almost there!		
If you're happy with this portfolio, please go ahead to		
if you're nappy with this portiolio, please go anead to the next and final section.		
the next and final section.	17% U.S. Equity ©	20% Canadian Equity @
the next and final section.	17% U.S. Equity © 10% Real Estate ©	20% Canadian Equity ① 5% Global Equity ①
the next and final section.	-	-
the next and final section.	-	-

6. Here you can choose the different accounts you want to set up with Nest Wealth





Just one last step!	
We still need some legal information before we can handle the paperwork. Review your choices so far and fill in the final information so we can get started.	5%     Cash     33%     Medium Term Bonds       5%     Real Return Bonds     5%     Short Term Bonds       5%     Global Equity     10%     Real Estate       20%     Canadian Equity     17%     U.S. Equity
1) (2) (3)	
Account Types Various account types to choose from our Recommended Account's FOR You	
Cash CAD RSP CAD TFSA DON'T SEE THE ACCOUNT TYPE YOU'RE LOOKING FOR? SHOW LESS	International Web State State and State St
Cash USD     Spousal RSP CAD       RIF     Spousal RIF       RESP     URA       Corporate     Joint       JointUsd     Trust	

#### 7. Some personal details before you are completely finished

Just one last step! We still need some legal information before we can andle the paperwork. Review your choices so far and	
ill in the final information so we can get started.	5% Cash 33% Medium Term Bonds
	5% Real Return Bonds 5% Short Term Bonds
2 3	5% Global Equity 10% Real Estate
	20% Canadian Equity 17% U.S. Equity
Personal Information nformation about you needed for new accounts	
ALUTATION	
Mr Mrs Miss Ms Dr	
INITIAL LAST NAME	
Shah T Khan	
DATE OF BIRTH	
YYYY-MM-DD	View our physics page.
HOME/PERMANENT ADDRESS	
15 Main St.	
2ITY PROVINCE	
Toronto Select Y	

#### Sales and Marketing

Nest Wealth currently has an active help line on their website and you can set up call with one of their representatives. Additionally, they have a blog where they post articles written by Mr. Cass, Kate Smalley, and other Nest Wealth employees. These articles provide a great deal of insight into the market and into Nest Wealth. They also maintain social media accounts; currently they have an active Facebook, Twitter, Instagram and LinkedIn page.

#### Funding / Financials





Metroland Media invested \$1.5 million in the summer of 2015 for a minority equity stake with no say in operations. Nest Wealth has been largely self funded and because of their business model they are profitable, unlike many startups in this space. Nest Wealth's accounts are profitable as opposed to having many low figure accounts.

# Investor Profile

Metroland is Ontario's largest community newspaper publisher. They provide advertisements and local news across Canada. They strive to be Canada's leading source for community news and innovative advertising solutions for businesses within their communities. Each month Metroland reaches over 8 million people through their print and digital properties.



# Industry / Addressable Market Opportunity

On the B2B side of Nest Wealth's business, the market jumped from \$19 billion to \$24 billion in 2015 and 2016 respectively, and is widely expected to rise to \$2 trillion by 2020. Even the more established asset management firms are beginning to incorporate robo advisory and more complex uses of technology into their platforms.

http://www.investmentexecutive.com/-/credential-to-partner-with-nest-wealth?redirect=http%3A%2F%2Fw ww.investmentexecutive.com%2Fhome%3Fp\_p\_id%3D101\_INSTANCE\_rk5n61x2uHJB%26p\_p\_lifecycl e%3D0%26p\_p\_state%3Dnormal%26p\_p\_mode%3Dview%26p\_p\_col\_id%3Dcolumn-1%26p\_p\_col\_pos %3D1%26p\_p\_col\_count%3D4

# SWOT Analysis

#### Strengths:

- Online (Easily Accessible to anyone with an internet connection)
- "Nobel prize winning algorithms"
- Highly customizable and is more detailed than their main competitor, WealthSimple
- No fees for accounts under \$10,000
- Offers an easy way for people with a lack of experience to invest
- Very Transparent, all transactions made are available for review 24/7
- Average MER(manage expense ratio of ETFs) is 0.13% compared to Wealthsimple which is 0.18%
- Allows you to tweak your portfolio allocation
- Customizable portfolios, capped fees are 2 competitive advantages





### Weaknesses:

- People may be less trusting of robo advisors
- People may prefer traditional advisors because of the human aspect
- Less hand holding
- People may be quick to judge robo advisory and have a bias against it

# **Opportunities**:

- Growing market with very little competitors, especially in Canada
- Especially in the B2B space, we're going to be leading that.

# Threats:

- Not really as well known
- Other strong competitors like Wealthsimple and BMO SmartFolio
- Lack of understanding of what robo advisors are. People are worried about safety even though accounts are protected by CIPF same as any other investment account.